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# BACKGROUND

- WTO Needs Assessment 2012
- OCO Feasibility Study 2013
  - Identified Agencies don't have Automated systems
  - Recommended for ASYCUDA World to be the Single Window System (existing capacity, HR and ICT)
  - Agencies to be integrated, with respective modules
  - NTDC endorsed this approach
- Upgrade to ASYCUDA World Project to be the first-phase of the Single Window Project

# BACKGROUND

- ASYCUDA World Project (2016-2018)
  - USD 1 million (Vanuatu Government)
- Electronic Single Window System Project (2019-2021)
  - USD 2 million (EIF USD 1.5million, AusAid and Vanuatu Government in-kind contribution)
- 2<sup>nd</sup> Phase being negotiated (for other OGA's) - Art. 10.4
- Humanitarian Supplies ASYREC module (AusAid)
- Link ASYCUDA to Postal CDS system (EIF)

# WHY ASYCUDA WORLD AND VeSW

- Assist Vanuatu to implement remaining WCO recommendations as contained in the RKC, the SAFE Framework of Standards, to Secure and Facilitate Global Trade and other international instruments,
- Assist Vanuatu Customs provide services online and exchange data with the private sector, other government departments and other Customs organizations,
- Keep up with the evolved customs clearance processes and the trade environment have evolved over the years.

# GOVERNANCE STRUCTURE

- National Trade Development Committee
- Trade Facilitation Steering Committee
- Single Window Working Group
- Single Window National Project Team
  
- Rebranding of ASYCUDA to VeSW
- Isolate Project team from Customs

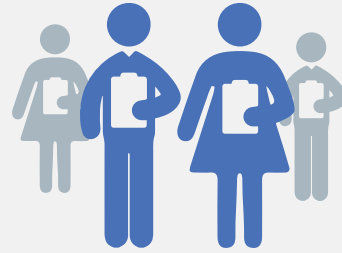
# PREVIOUS PROCESS



## Regulatory process



Trader



Regulatory Authority



Paper Approval

## Goods clearance process



Trader



**ASYCUDA++**

Customs since 1999



## Regulatory process

e-Approval



Trader or  
Broker



Joint clearance with Customs  
**Goods clearance process**

**NEW PROCESS**





The Vanuatu National Single Window is powered by ASYCUDAWorld

# OBSERVED BENEFITS

To **Customs** and its **External** Stakeholders

- Clearance can be conducted prior to arrival (Art. 7.1)
  - Advance submission of manifests
  - ASYCUDA - Post CDS interface Project
- Real-time online payment implemented (Art. 7.2)
- Risk Management targeting only 40% of consignments (Art. 7.4)
- Scanned documents assisting with clearance and audits (Art. 7.5)

# OBSERVED BENEFITS

To **Customs** and its **External** Stakeholders

- Increased in efficient clearance process (2018 - 2019)
  - Despite a decrease of imports value (CIF) by around 10%, revenue collection decreased by only 0.5%
  - Export value (FOB) increased by around 8%
- Effect of the pandemic (2020)
  - Decrease of imports value (CIF) by 6.3% from 2019
  - Revenue collection decreased by 9.2% from 2019
  - Export value (FOB) decreased by 36% from 2019

# OVERALL BENEFITS

To All **External** VeSW Stakeholders

- LPCO and Clearance procedures are now more transparent, predictable, consistent, and therefore fast and efficient
- Access to Payment facility for deferred payments (Art. 7.2)
- Online availability of data and procedures
- Improved conformity with regulatory requirements
- Online processing (little to no physical contact)

# OBSERVED BENEFITS

## Environmental Impact with the automation of Biosecurity

- Reduced cost in paper (95% - 100% reduction)
- Reduced trips to Biosecurity offices (86% - 100% reductions)
- Power Consumption at the Government Data Centre unaffected

# OBSERVED BENEFITS

To All **Internal** Stakeholders

- Relieve Officers to focus on effective compliance
- Online processing (can work remotely)
- Reduced cost in paper
- Improved border control, automatically linking LPCO's to Customs clearance
- Harmonised risk management (Art. 7.4)
- Interagency cooperation improved, uniform application of procedures
- Data integrity improved, real-time data availability
- Facilitate revenue collection, consistent across all offices

# SYSTEM SUPPORT

- System and database servers are hosted at the Government Data Centre
- System now has over 370 registered users, both in Government and in the Private sector
- System application has 2 fulltime Administrators – with support from Customs ICT team
- Each module in Customs and OGA have their own Key Business Users
- Support from ASMP and UNCTAD team, for development and maintenance

# VANUATU TRADE INFORMATION PORTAL

Number of steps (11) ▲
2 Submit application ( Single Window System) (last modified: 25/02/2021)

Obtain a Phytosanitary Certificate - Biosecurity Port^ Vila (3)

- 1 Contact a Registered VeSW user
- 2 Submit application ( Single Window System) 🌐
- 3 Receive Export Certificate

Obtain MSG Certificate (1) ^

- 4 Obtain an MSG certificate

Obtain airway bill at Port Vila airport (1) ^

- 5 Obtain airway bill

Customs and Biosecurity clearance at Port Vila airport (3) ^


- 6 Contract a Customs Broker
- 7 Declare cargo (Single Window System) 🌐
- 8 Obtain clearance (green)

Releasing cargo at Port Vila airport (3) ^

- 9 Obtain invoice
- 10 Pay Vanuatu Terminal service discharge fees
- 11 Submit release documents

🌐 Apply online


### Contact details



**Entity in charge**  
SINGLE WINDOW TEAM

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Website: [Website: https://singlewindow.gov.vu](https://singlewindow.gov.vu)  
Directions: [Google maps](#)

### Expected results



Application registration number



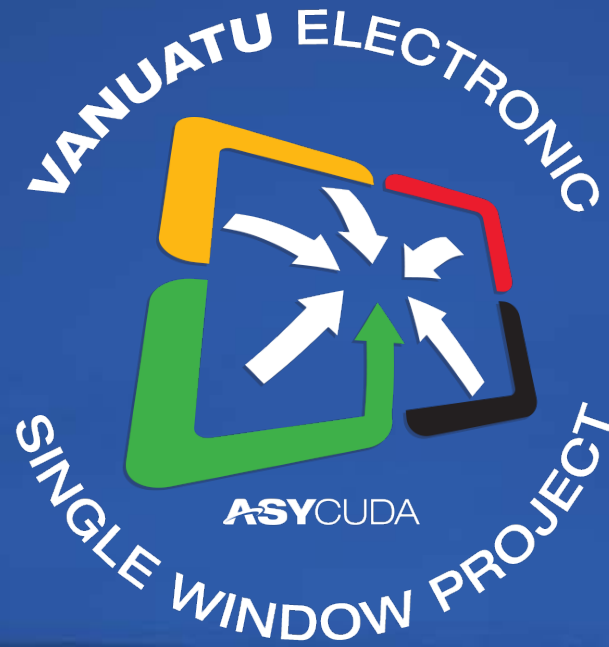
# VANUATU TRADE INFORMATION PORTAL

## Some of the identified benefits to trade, investment and immigration in Vanuatu:

- Enables online access to information without physical contact
- Provides clear guidelines to regulatory requirements, results and costs of each process, in a single location
- Displays information in a strategic and user-friendly manner
- Useful for current and potential investors, traders and visitors
- Assists with public service delivery
- Facilitates PACER-Plus notifications
- Easy to maintain.

# VANUATU TRADE INFORMATION PORTAL (2021)

Country	Users	% Users
1.  Vanuatu	445	 35.74%
2.  United States	115	 9.24%
3.  Australia	114	 9.16%
4.  China	70	 5.62%
5.  India	55	 4.42%
6.  New Zealand	45	 3.61%
7.  France	32	 2.57%
8.  Fiji	29	 2.33%
9.  Switzerland	25	 2.01%
10.  United Kingdom	15	 1.20%



# THANK YOU

<https://singlewindow.gov.vu>

<https://tradeportal.gov.vu>